



start communicating

features

- Personalizes the conference call, creating a special event
- Provides an operator “meet and greet” for all participants and an operator announcement for the start of the meeting
- Provides online tools for managing your conference in real-time
- Provides an “insurance policy,” knowing the operator is always there to assist when needed

ConferenceAssistant

ConferenceAssistant provides personalized “valet” service delivered by skilled operators to begin your conference call. A customized, speaker introduction greeting is also available to start your meeting with a professional touch.

ConferenceAssistant is ideal for important calls with your top clients or most important prospects. The operator’s presence at the beginning of the conference includes more than just an opportunity to greet participants, as he/she will remain on the line long enough to ensure that the quality of the call meets ConferencePlus™ standards.

If you want more control of your call, we offer ViewPlus. Using any standard web browser, ViewPlus allows you to see a list of participants, mute and unmute lines, or disconnect participants.

To further leverage the Internet, any of our WebPlus™ conferencing services can be integrated with your ConferenceAssistant calls. The integration of audio and web conferencing tools into a single meeting allows for a most productive event – the power of the web combined with the passion of the voice.

Each of the WebPlus services includes a menu of presentation and/or collaborative tools that will enable you to best illustrate a new product concept or resolve an outstanding business issue. Whether you are giving a formal presentation to an audience of hundreds or brainstorming with a tight-knit group of colleagues, there is a web conferencing option right for you.

ConferenceAssistant

ViewPlus for ConferenceAssistant

ViewPlus is a powerful online conference management tool that allows you to:

- View a list of participants
- Download a real-time participant list
- Launch a web conference
- Mute and unmute any or all participants
- Disconnect any or all participants from the conference
- Request an operator
- End the conference

Conferencing options

Participant Lists provide the host or the arranger with pertinent information regarding all of the participants on a given call.

Conference Recordings are available online, and can be provided via CD ROM, an electronic .wav file or on 90-minute cassette tapes.

Digital Playback enables simultaneously callers to dial a single phone number at any time to listen to a conference recording, or another digitally recorded message. This service includes forward, rewinding and pausing features, as well as user name capture and reporting.

Transcription Services record the content of the entire call in written format via paper or electronically on a disk. Customers may request additional copies.

Translation Services are available for most languages.

simplify

ConferencePlus believes that conferencing should not only change the way you do business – it should improve your business processes by increasing productivity and simplifying your business day. We are dedicated to making you and your organization look good by providing audio, web and videoconferencing services that help you maximize every meeting opportunity – anywhere, at any time. Our goal is to ensure that each event is a productive, positive, “no surprises” experience.



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Call to speak to a sales representative
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